

Advanced Intelligent and Cost Effective Solutions in



The Complete Protectors & Facility Management Professionals



# Securing Business

Public Parks, Zoo, Airports, Metro Stations, Highly Secured Research Centers, etc.

AGILE GROUP

## Agile Group is ranked as the best

among the most trusted and professional service providers.

In today's world of uncertainties, it is of paramount importance that we secure your business from unpredictable and potentially damaging intrusions. To be able to identify and address the security needs of any establishment, one requires a complete understanding and constant vigil of the premises. Of course one cannot always keep watch over his possessions and that's exactly the reason why the services of people specialized in providing security solutions are required. **But whom would you turn to?** 

Agile Security <sup>®</sup> Force Pvt. Ltd. is one of the top professional security service providers who has been in the business for almost 30 years. We are known for our impeccable quality and reliable services. Agile Group is ranked as one of the most trusted and professional service providers.

Agile Facility Management surpasses our competition in meeting the standards of what a facility management company consists of in the industry today as a service provider we deliver much more than cleanliness which is next to godliness.





## Delighted service to our Clients

Agile Group focuses on delivering most trusted professional services across the nation and providing Delightful Service to our clients.

#### Advanced and cost effective solutions

We have designed our processes to minimize the cost to our clients.

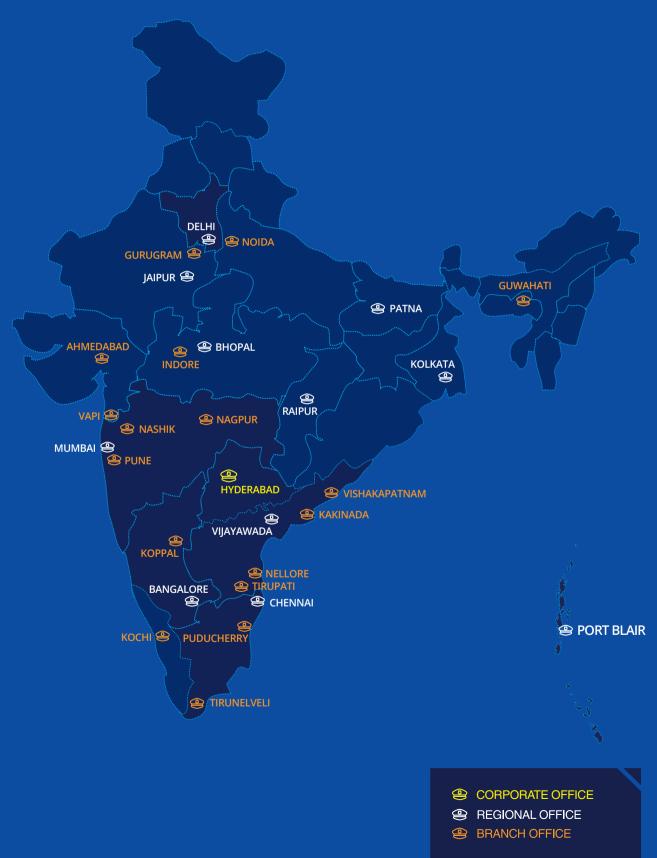
#### Integrated and scalable technology

Our continuous improvement methodology has enabled us to have an Integrated and scalable technology to assist us in protecting people, property and possessions.

#### A trusted partner

We have a reputation of being the most trusted partner. We will do everything possible to maintain your trust in our expertise.

# Agile's presence in India





Agile Security <sup>®</sup> Force Pvt Ltd. is an ISO Certified Company run by a group of Ex-Servicemen, Sr. Police officers and prominent security professionals. Headquartered at the city of pearls, Hyderabad. We enjoy top position in the whole of South India. We are widening our operations across India and the globe.

The company has fully structured branches in all leading cities. All branches are synchronized with the goals and objectives of the Headquarters. We have sophisticated Training facilities in each of our branch offices to impart intensive training to the selected candidates. Our Training center is affiliated with the Government of India (NSDC).

#### Vision

Our vision is to be the best service provider in business – not necessarily the biggest; although growth is a natural by product of our focus on relationships, value, and quality.



Dr. V. R. K. Rao, is the Founder Chairman of Agile Security Force® Pvt. Ltd. Mr. Rao has the experience of 16 years of colorful and unblemished service in Indian Air Force and 30+ years of Dedicated service in Security Industry. He has been awarded with many gallantry awards during his active service and was felicitated by Late Prime Minister Smt. Indira Gandhi for his meritorious services during Indo-Pak War.

## Mission

We pledge to work efficiently to have continuous growth in our service delivery levels.

We focus on customer satisfaction by providing committed, virtuous, efficacious, cost-striking services. Our customers always should feel the comfort that they are in the safe hands of Agile.

Constantly adding values through technology integration, refined skills and talents.



## Agile Group Services has four verticals, they are



Integrated Security Solutions

We understand your business needs to be safe and protected from unforeseen intrusions and incidents that might be a potential threat to people, property and information. Our manned security services with integrated systems and remote monitoring helps us to increase our protection levels. Our stringent screening process and continuous training program make our employees as our brand ambassadors. With fully structured offices and multi-level monitoring systems, we deliver highest level of services which makes our customers more delighted.





## Security and Facility Management Services

We provide highly dedicated, trained security and facility management personnel for Manufacturing industries, Automobile industries, Pharmaceutical industries, Power Plants, Petrochemical Plants, Public Parks, Zoo, Metro Stations, Airports, IT Parks, Malls, Ports, Gas & Oil Industries, Corporate Houses, Schools & Universities, Hospitals, Hotels and Resorts, Domestic & International Events, Stadiums (Sports) etc. We also provide tailor made services as per the client's specific needs.

Agile has more than 20,000 trained personnel, serving in various commercial and industrial establishments.

Our multi task personnel are well trained and knowledgeable in Security Systems, handling of Cleaning Equipments & Cleaning Process, Fire Fighting, First Aid, Soft Skill and Crowd Control Basics.

#### **Recruitment Procedures**

We conduct comprehensive background investigations to ensure that applicants meet stringent and stipulated recruitment process. Following are our minimum requirements for security and house keeping personnel:

- Must be an INDIAN citizen
- Be between 18 55 years of age;
- Have good character and antecedents
- Meet physical standards criteria
- · Must pass a background
- Must have a verifiable work record indicating stability, reliability, and suitability for security work
- Police verification certificate
- Must have an Aadhar card and Savings Bank Account.
- Should be medically fit

Training is the final process of our Recruitment.



Our Services: Business Savings and Peace of Mind -

As a service provider, Agile will achieve this ambition through its people. Our aim is to have the right people with the right skills, in the right place at the right time. AGILE GROUP AGILE GROUP

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#### Statutory compliance

Complying regulatory requirement is definitely enhancing our reputation. Thanks to all our clients, they are fully supporting us to achieve this most important part of the business. Our Regulatory compliance sets out the key objectives that will ensure that we remain a good and fair service provider and employer. We focus on excellent customer service and our employees must feel they are genuinely valued, empowered and can make a difference in their work place.



#### Feedback

Customer feedback plays very vital role in our business and it make us to grow continuously. The customer feedback is nothing but an opinion of our customer about our service. Their opinion is a resource for improving customer delights and adjusting our service deliveries to match with their needs. We stay much ahead of our competition because we continuously listen to our customer carefully. But it helps us to correct ourselves and grow much ahead of our competitions.

#### Supervisory visits & night checks

A fully equipped 24x7 control room provides enhanced control and command over sites/units during the night, ensuring continuous monitoring, effective communication, and swift response capabilities.



#### Reporting

We have continuous, periodical reporting systems like training report, night check report, and monthly security reports to contently measure our service deliveries. We have periodical feedback systems to understand the gap between the delivery and expectations. Our clients' complaints and feedback systems always help us to grow with our clients.

#### **Benefits**

Our skilled security professionals are trained to assess and mitigate potential risks, providing clients with a heightened sense of safety and security. With our knowledgeable security personnel on hand, clients can feel confident that their safety and security needs are being effectively managed.













## Integrated Security Solutions

#### Why do we need a security system

Security systems are very necessary these days to support the manned security. The world is very uncertain and unsecured. It is impossible to predict any incident such as burglary, robbery, and white color crime without proper security system installed. That is why it is important for us to know more about different types of security systems.

## Advanced Security Systems to protect business and valuables

Electronic Security Systems refers to a variety of systems that increases protection levels. HHMD, DFMD, Baggage Scanner, Access Control Systems/doors, CCTV, Bio-Metrics, Badges and Tags, Intrusion Detection Systems, Alarms, Smoke Detectors, Heat Detectors and emergency communication equipment.

Security Equipment provides the first line of defence when it comes to the detection and prevention of unauthorized access to facilities. It is important to have strong individuals to support the administration of these systems. We can assist with several aspects of Electronic Security including: Installation Management and Maintenance. We also do undertake Annual Maintenance Contracts for all security Equipment.





#### Benefits

Agile provides one stop destination for all your security equipment needs. We have capable and experienced hands to install sophisticated and delicate parts of the security equipments. Maintenance works are carried out by trained professionals to ensure your security equipments remain in good working conditions.

## The Importance of Professionalism

Remote Monitoring for your Security System

Most CCTV security systems don't have a human watching them live and are either naively used as a visual deterrent or people view the recorded CCTV footage retrospectively to watch the break-in after the damage has been done. Our trained professionals monitor live CCTV footage to prevent the incidents.

# Remote Monitoring Management

## What is Remote Monitoring?

Remote Monitoring (RMON) is a standard specification that facilitates the monitoring of network operational activities through the use of remote devices known as monitors or probes. RMON assists network administrators (NA) with efficient network infrastructure control and management.

#### Remote CCTV Security Monitoring

Remote monitoring technology is now significantly advanced. Either using cellular devices or high-speed desktop Internet, CCTV cameras can now be monitored remotely and in real time by trained security professionals working in pleasant and stimulating environments and supported by sophisticated software.

The era of the lone on-site security guard dozing in front of a bank of flickering screens is over - remote security monitoring is the way forward.

Our professionally trained staffs monitor all our clients facilities 24/7. Our integrated audio and video security alarm system monitoring takes your security to a new level with the best guarantee in the industry.

We even make recommendations to you as remote CCTV 24/7 monitoring provides lots of data that can help you improve the physical security at your premises. The more you know about your site and its weak spots, the better prepared you'll be.





## Benefits

Remote Monitoring Systems are very easy to use. You can monitor your home or business from anywhere in the world. This is ideal for those who have multiple sites including ATM's. Having Remote Monitoring Systems always help us to have better control during emergency situations.



# AGILE SECURITY FORCE TRAINING ACADEMY













# Training A Master Key To Sucess

Training plays a vital role in any industry. It will impact on organization's productivity and performance. The training helps both individuals and Industries to grow.

The Agile Training Academy, imparts vigorous training to the younger generations who are inspiring to take up their career in the field of security. The training provides a better understanding of their responsibilities, skills and the knowledge to the security personnel's, they need to perform as a guarding personnel. This will improve their confidence and efficiency which can positively impact their overall performance.

Like in any other Industry, the technology in the security Industry advances and workplace strategies evolve, there comes a need for trained personnel to align with these changes in terms of knowledge and skills. The best ways to enhance knowledge and skills is through effective training.

Further, to acknowledge the acquired skill sets gained through experience, knowledge, and capabilities, a special training is also being imparted to the existing guards in our academy to recognise their acquired learning as Recognition of Prior Learning (RPL).

"Investing in people is simply more profitable" We train our youth and mould them to match with need of Guarding Industry, to increase profits / benefit to our customer.





#### Recognised and certified by:





#### **Benefits**

It is important that security personnel are trained in every aspect of security matters. Trained person has higher sense of risk assessment and judgement to act appropriately. Only a trained person has the ability to reduce losses if ever any mishap has to happen. They are reliable and stand out with a higher level of quality service on the job.

## A Five Star Training Academy

The Eco friendly, Agile Training Acamedy is widely spread across in sylvan surroundings. The entire infrastructure is Environmentally Responsible, on reducing environmental wastage and maximising harmony of nature with modern facilities.

The Agile Academy provides a blended mix of physical and digital mediums to provide a highly conducive environment for effective teaching-learning.



Physical Training (PT)



Spacious Open Area for Obstacles Training (OT)



Drill Square Test (DST)



Zig Zag Obstacles



Computer Lab



**Class Rooms** 



Open-air Theatre



Playground & Training Area



Fire safety



First Aid and CPR Training



Kitchen and Dining Hall



Hostel





First Batch Parade



### Maintenance Services

- Provision of Maintenance services for Building, Offices, and Factories
- Plumbers, Carpenters, and Painters
- Genset operators
- Electricians and Lift operators
- Firemen
- Meter Reading and Recording

## Facility Managment

Facility Management is a professional management discipline focused upon the efficient and effective delivery of support services to the organization. it encompasses multiple disciplines to ensure functionality of the facility by integrating people, system, place, process and technology. It is the integration of processes within an organization to maintain and develop the agreed services which support and improve the effectiveness of its primary activities.

#### House Keeping Services

- Dusting, Cleaning and Mopping
- Upkeeping and Maintenance
- Gardening
- Pantry Management at Offices and Factories
- Pest Control
- Sanitation
- Patient Care



## Outsourcing Services

We are always dedicated to serve our clients by understanding their requirements and scope of work. We provide required manpower for all departments to mange their businesses. Our talent bank provides right people in the right job. Our professional payroll management system help our clients to focus more on their business forefront.

# Why Agile?

Agile is the next generation service provider. We care about our customers and their business.

- Own sophisticated training academy recognized by government authorities.
- Stringent recruitment process to select right persons.
- Self-motivated, multitask personnel.
- Fully verified personnel etc.
- 100% timely statuary compliance
- Structured multi-level supervision.
- · Easy access to the senior level management.
- We add value to our customers by providing services close to their expectations.
- Professionally sound managers and senior managers.
- The best value for money combination of cost, quality and sustainability.

- Measurable performance and accountable delivery.
- Service delivery assessment and evaluation.
- Periodical meeting with customers and feedback system.
- Timely wages to the employees.
- Employees with skills and access to knowledge.
- Trained and courteous staff.
- Trained emergency response team with the support of 24x7 Control Room.
- Guards' welfare measures and monthly appreciations.
- Fully complied with Private Security Agency Regulatory Act (PSRA) norms.
- High retention.



#### Registered Corporate Office

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